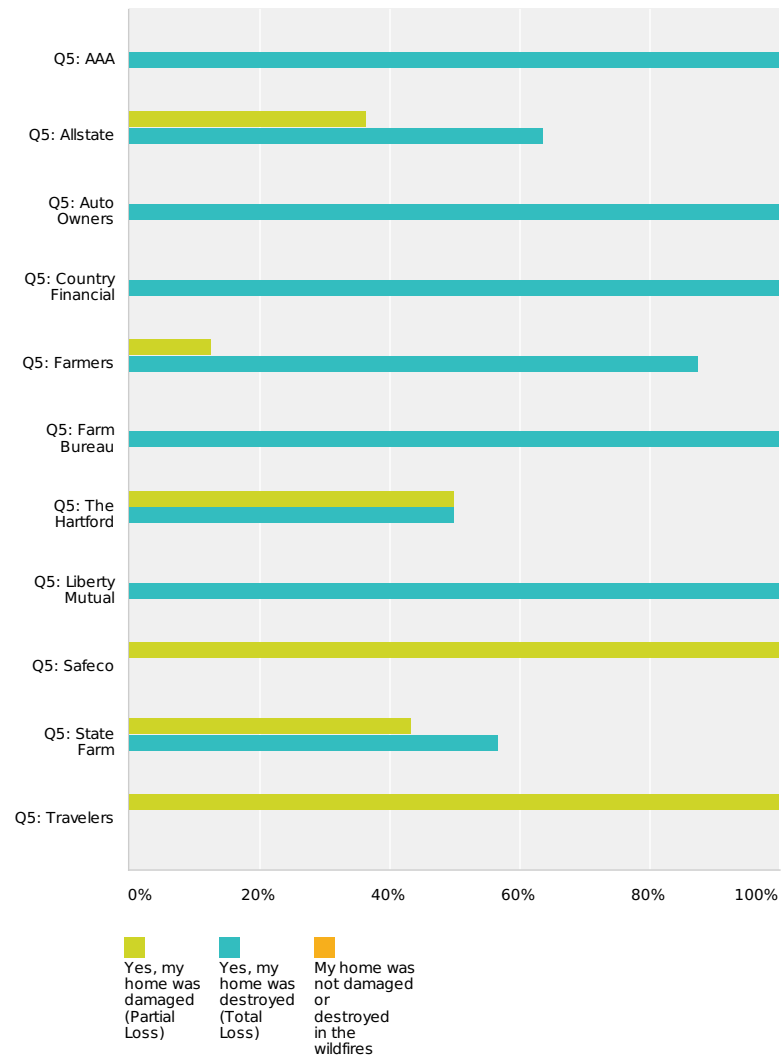


Q1 Was your home damaged or destroyed in the June 2012, wildfires?

Answered: 63 Skipped: 0



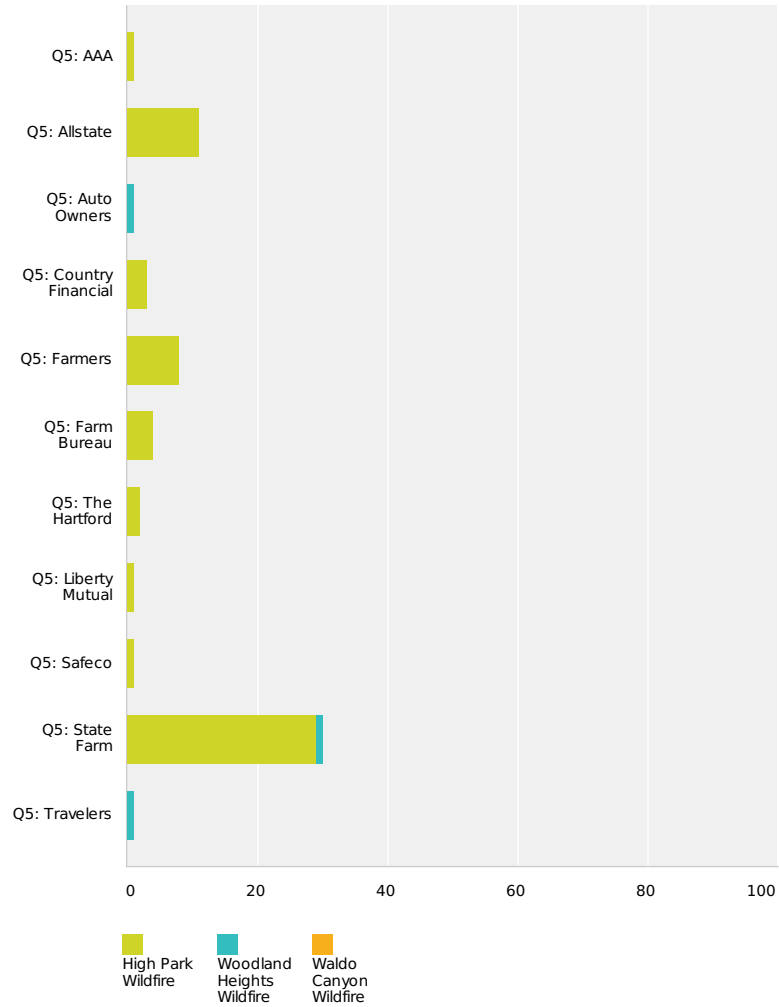
	Yes, my home was damaged (Partial Loss)	Yes, my home was destroyed (Total Loss)	My home was not damaged or destroyed in the wildfires	Total
Q5: AAA	0% 0	100% 1	0% 0	1
Q5: Allstate	36.36% 4	63.64% 7	0% 0	11
Q5: Auto Owners	0% 0	100% 1	0% 0	1

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: Country Financial	0% 0	100% 3	0% 0	3
Q5: Farmers	12.50% 1	87.50% 7	0% 0	8
Q5: Farm Bureau	0% 0	100% 4	0% 0	4
Q5: The Hartford	50% 1	50% 1	0% 0	2
Q5: Liberty Mutual	0% 0	100% 1	0% 0	1
Q5: Safeco	100% 1	0% 0	0% 0	1
Q5: State Farm	43.33% 13	56.67% 17	0% 0	30
Q5: Travelers	100% 1	0% 0	0% 0	1

Q2 What is the name of the wildfire that damaged/destroyed your home?

Answered: 63 Skipped: 0



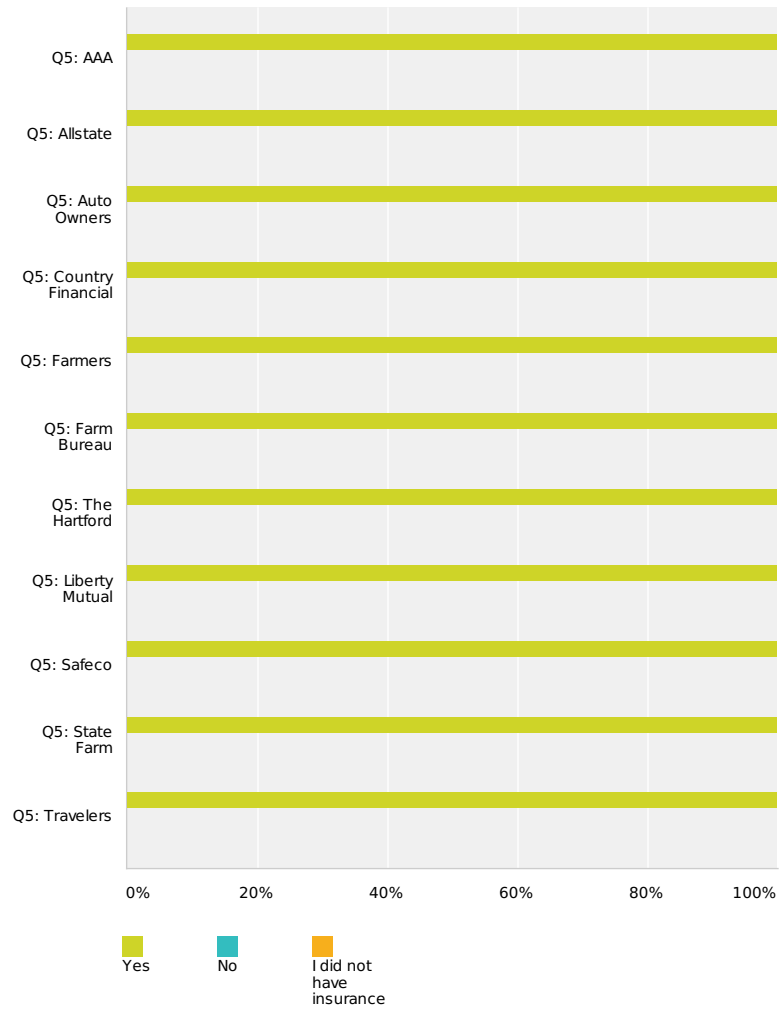
	High Park Wildfire	Woodland Heights Wildfire	Waldo Canyon Wildfire	Total
Q5: AAA	100% 1	0% 0	0% 0	1
Q5: Allstate	100% 11	0% 0	0% 0	11
Q5: Auto Owners	0% 0	100% 1	0% 0	1
Q5: Country Financial	100% 3	0% 0	0% 0	3

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: Farmers	100% 8	0% 0	0% 0		8
Q5: Farm Bureau	100% 4	0% 0	0% 0		4
Q5: The Hartford	100% 2	0% 0	0% 0		2
Q5: Liberty Mutual	100% 1	0% 0	0% 0		1
Q5: Safeco	100% 1	0% 0	0% 0		1
Q5: State Farm	96.67% 29	3.33% 1	0% 0		30
Q5: Travelers	0% 0	100% 1	0% 0		1

Q3 Have you filed a claim with your insurance company?

Answered: 63 Skipped: 0



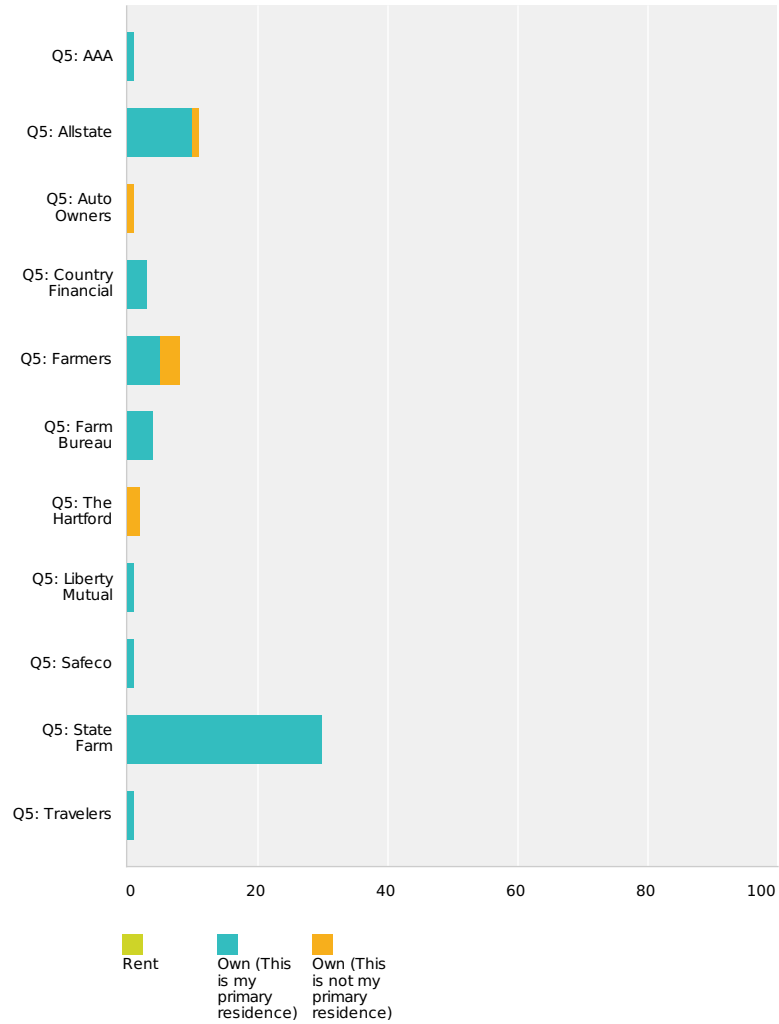
	Yes	No	I did not have insurance	Total
Q5: AAA	100% 1	0% 0	0% 0	1
Q5: Allstate	100% 11	0% 0	0% 0	11
Q5: Auto Owners	100% 1	0% 0	0% 0	1
Q5: Country Financial	100% 3	0% 0	0% 0	3

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: Farmers	100% 8	0% 0	0% 0	0% 0	8
Q5: Farm Bureau	100% 4	0% 0	0% 0	0% 0	4
Q5: The Hartford	100% 2	0% 0	0% 0	0% 0	2
Q5: Liberty Mutual	100% 1	0% 0	0% 0	0% 0	1
Q5: Safeco	100% 1	0% 0	0% 0	0% 0	1
Q5: State Farm	100% 30	0% 0	0% 0	0% 0	30
Q5: Travelers	100% 1	0% 0	0% 0	0% 0	1

Q4 Do you rent or own the dwelling that was damaged or destroyed?

Answered: 63 Skipped: 0



	Rent	Own (This is my primary residence)	Own (This is not my primary residence)	Total
Q5: AAA	0% 0	100% 1	0% 0	1
Q5: Allstate	0% 0	90.91% 10	9.09% 1	11
Q5: Auto Owners	0% 0	0% 0	100% 1	1
Q5: Country Financial	0% 0	100% 3	0% 0	3

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: Farmers	0% 0	62.50% 5	37.50% 3	8
Q5: Farm Bureau	0% 0	100% 4	0% 0	4
Q5: The Hartford	0% 0	0% 0	100% 2	2
Q5: Liberty Mutual	0% 0	100% 1	0% 0	1
Q5: Safeco	0% 0	100% 1	0% 0	1
Q5: State Farm	0% 0	100% 30	0% 0	30
Q5: Travelers	0% 0	100% 1	0% 0	1

Q5 What is the name of your insurance company?

Answered: 63 Skipped: 0

Q5: AAA

Q5: Allstate

Q5: Auto
Owners

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: Country
Financial

Q5: Farmers

Q5: Farm
Bureau

Q5: The
Hartford

2012 Colorado Wildfire Recovery Survey 6 Month Survey

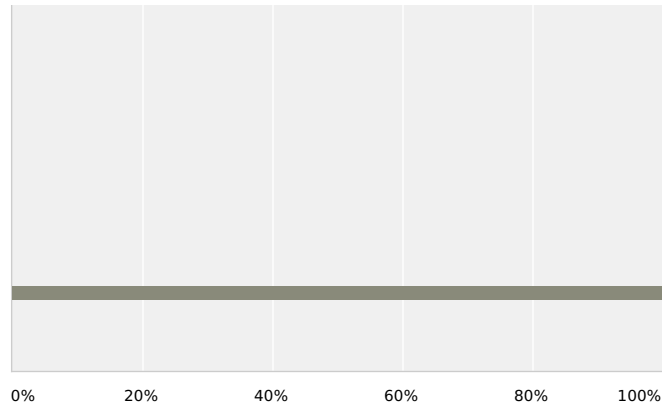
Q5: Liberty
Mutual

Q5: Safeco

Q5: State
Farm

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: Travelers



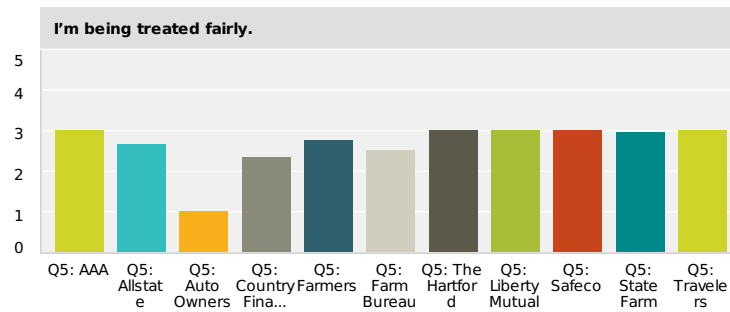
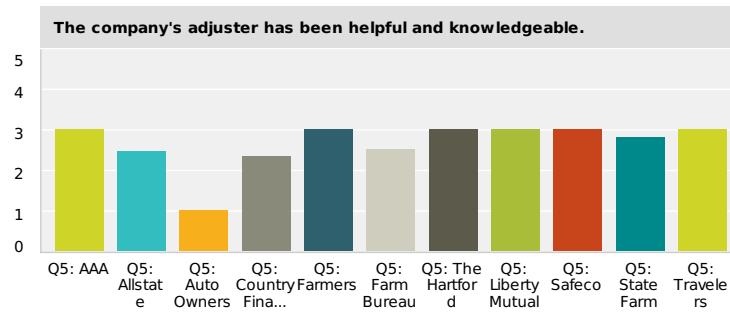
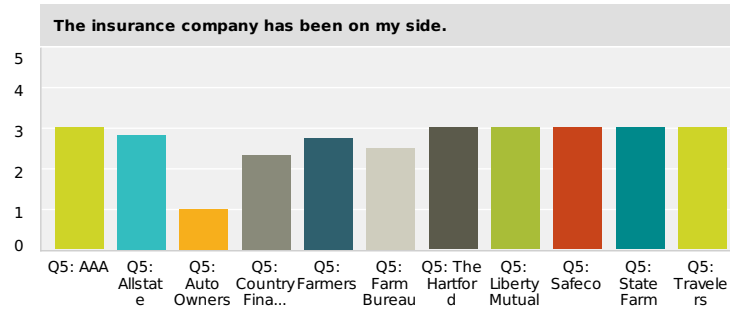
	AAA	Allied	Allstate	American Family	AMICA	Auto Owners	Century National	Country Financial	Encompass	Farmers	Farm Bureau	Fidelity	Firemans Fund	The Hartford	Hochheim Prairie	Liberty Mutual	Lloyds	Mercury	Metlife	Nationwide	Residence Mutual	Safeco	State Farm	Travelers	Wawanesa	USAA	Total
Q5: AAA	100% 1	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	1
Q5: Allstate	0% 0	0% 0	100% 11	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	11
Q5: Auto Owners	0% 0	0% 0	0% 0	0% 0	0% 0	100% 1	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	1
Q5: Country Financial	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	100% 3	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	3
Q5: Farmers	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	100% 8	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	8
Q5: Farm Bureau	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	100% 4	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	4
Q5: The Hartford	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	100% 2	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	2
Q5: Liberty Mutual	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	100% 1	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	1
Total Respondents	1	0	11	0	0	1	0	3	0	8	4	0	0	2	0	1	0	0	0	0	0	1	30	1	0	0	63
Other, please specify	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

2012 Colorado Wildfire Recovery Survey 6 Month Survey

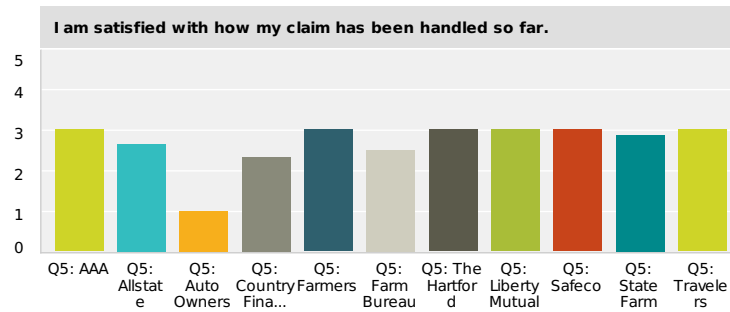
Q5: Safeco	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	1
Q5: State Farm	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	30
Q5: Travelers	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	1	
Total Respondents	1	0	11	0	0	1	0	3	0	8	4	0	0	2	0	1	0	0	0	0	0	1	30	1	0	0	63	
Other, please specify	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		

Q6 Think about your experience with your insurance company so far, and please tell us if you agree with each of the statements below:

Answered: 63 Skipped: 0



2012 Colorado Wildfire Recovery Survey 6 Month Survey



The insurance company has been on my side.					
	Agree	Undecided	Disagree	Total	
Q5: AAA	100% 1	0%	0%	1	1
Q5: Allstate	36.36% 4	54.55% 6	9.09% 1	11	11
Q5: Auto Owners	0% 0	0%	100% 1	1	1
Q5: Country Financial	66.67% 2	0%	33.33% 1	3	3
Q5: Farmers	87.50% 7	0%	12.50% 1	8	8
Q5: Farm Bureau	50% 2	25% 1	25% 1	4	4
Q5: The Hartford	50% 1	50% 1	0%	2	2
Q5: Liberty Mutual	100% 1	0%	0%	1	1
Q5: Safeco	100% 1	0%	0%	1	1
Q5: State Farm	73.33% 22	26.67% 8	0%	30	30
Q5: Travelers	100% 1	0%	0%	1	1
The company's adjuster has been helpful and knowledgeable.					
	Agree	Undecided	Disagree	Total	
Q5: AAA	100% 1	0%	0%	1	1
Q5: Allstate	36.36% 4	36.36% 4	27.27% 3	11	11
Q5: Auto Owners	0% 0	0%	100% 1	1	1
Q5: Country Financial	66.67% 2	0%	33.33% 1	3	3
Q5: Farmers	100% 8	0%	0%	8	8
Q5: Farm Bureau	75% 3	0%	25% 1	4	4
Q5: The Hartford	100% 2	0%	0%	2	2

2012 Colorado Wildfire Recovery Survey 6 Month Survey

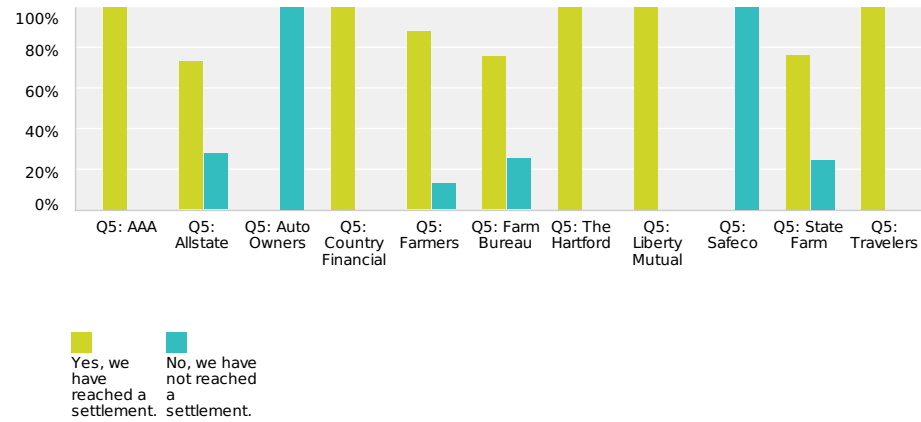
Q5: Liberty Mutual	100% 1	0% 0	0% 0	1
Q5: Safeco	100% 1	0% 0	0% 0	1
Q5: State Farm	80% 24	10% 3	10% 3	30
Q5: Travelers	100% 1	0% 0	0% 0	1
I'm being treated fairly.				
	Agree	Undecided	Disagree	Total
Q5: AAA	100% 1	0% 0	0% 0	1
Q5: Allstate	45.45% 5	36.36% 4	18.18% 2	11
Q5: Auto Owners	0% 0	0% 0	100% 1	1
Q5: Country Financial	66.67% 2	0% 0	33.33% 1	3
Q5: Farmers	75% 6	12.50% 1	12.50% 1	8
Q5: Farm Bureau	75% 3	0% 0	25% 1	4
Q5: The Hartford	100% 2	0% 0	0% 0	2
Q5: Liberty Mutual	100% 1	0% 0	0% 0	1
Q5: Safeco	100% 1	0% 0	0% 0	1
Q5: State Farm	73.33% 22	23.33% 7	3.33% 1	30
Q5: Travelers	100% 1	0% 0	0% 0	1
I am satisfied with how my claim has been handled so far.				
	Agree	Undecided	Disagree	Total
Q5: AAA	100% 1	0% 0	0% 0	1
Q5: Allstate	36.36% 4	45.45% 5	18.18% 2	11
Q5: Auto Owners	0% 0	0% 0	100% 1	1
Q5: Country Financial	66.67% 2	0% 0	33.33% 1	3
Q5: Farmers	87.50% 7	12.50% 1	0% 0	8
Q5: Farm Bureau	75% 3	0% 0	25% 1	4
Q5: The Hartford	100% 2	0% 0	0% 0	2
Q5: Liberty Mutual	100% 1	0% 0	0% 0	1
Q5: Safeco	100% 1	0% 0	0% 0	1

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: State Farm	73.33% 22	20% 6	6.67% 2	30
Q5: Travelers	0% 0	100% 1	0% 0	1

Q7 Have you settled with your insurance company on the amount they owe for your "dwelling" (just the house, not your contents)?

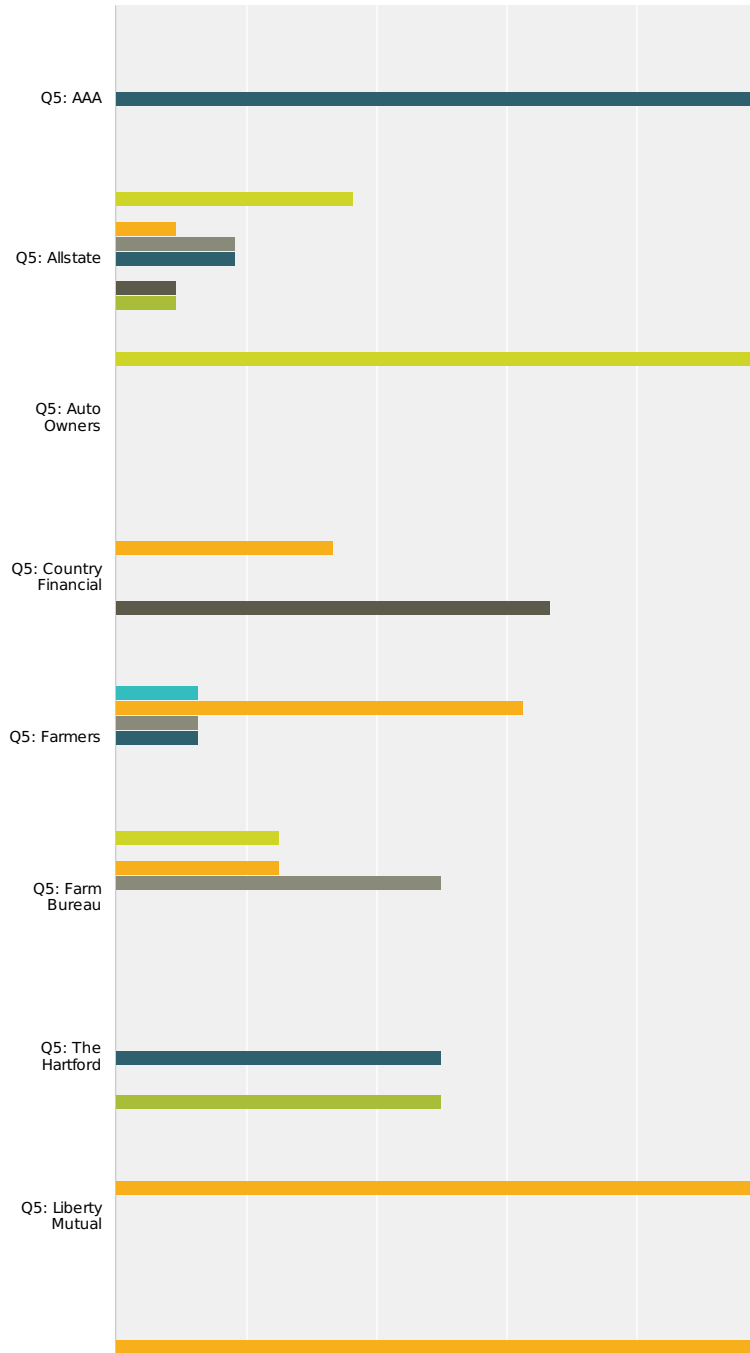
Answered: 62 Skipped: 1



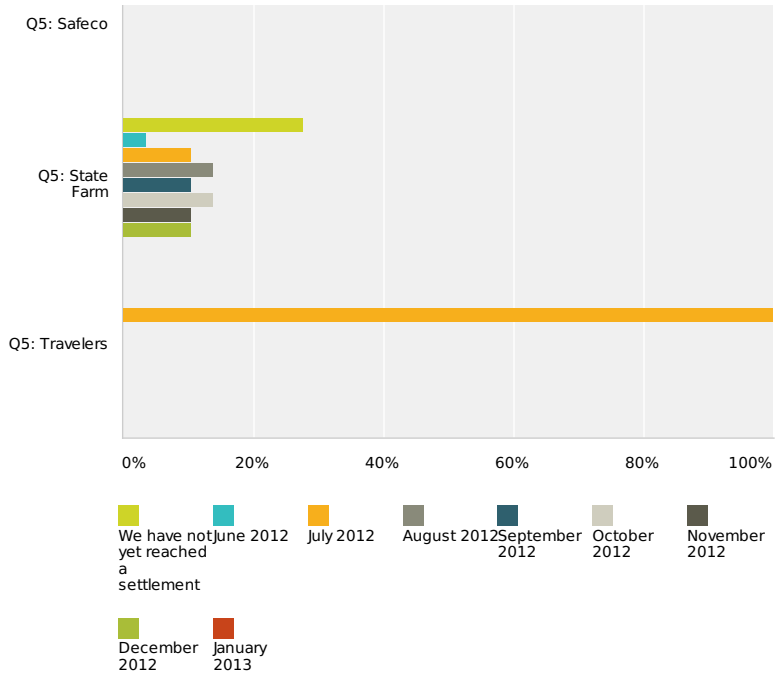
	Yes, we have reached a settlement.	No, we have not reached a settlement.	Total
Q5: AAA	100% 1	0% 0	1
Q5: Allstate	72.73% 8	27.27% 3	11
Q5: Auto Owners	0% 0	100% 1	1
Q5: Country Financial	100% 3	0% 0	3
Q5: Farmers	87.50% 7	12.50% 1	8
Q5: Farm Bureau	75% 3	25% 1	4
Q5: The Hartford	100% 2	0% 0	2
Q5: Liberty Mutual	100% 1	0% 0	1
Q5: Safeco	0% 0	100% 1	1
Q5: State Farm	75.86% 22	24.14% 7	29
Q5: Travelers	100% 1	0% 0	1

Q8 When did you settle your insurance claim?

Answered: 62 Skipped: 1



2012 Colorado Wildfire Recovery Survey 6 Month Survey



	We have not yet reached a settlement	June 2012	July 2012	August 2012	September 2012	October 2012	November 2012	December 2012	January 2013	Total
Q5: AAA	0% 0	0% 0	0% 0	0% 0	100% 1	0% 0	0% 0	0% 0	0% 0	1
Q5: Allstate	36.36% 4	0% 0	9.09% 1	18.18% 2	18.18% 2	0% 0	9.09% 1	9.09% 1	0% 0	11
Q5: Auto Owners	100% 1	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	1
Q5: Country Financial	0% 0	0% 0	33.33% 1	0% 0	0% 0	0% 0	66.67% 2	0% 0	0% 0	3
Q5: Farmers	0% 0	12.50% 1	62.50% 5	12.50% 1	12.50% 1	0% 0	0% 0	0% 0	0% 0	8
Q5: Farm Bureau	25% 1	0% 0	25% 1	50% 2	0% 0	0% 0	0% 0	0% 0	0% 0	4
Q5: The Hartford	0% 0	0% 0	0% 0	0% 0	50% 1	0% 0	0% 0	50% 1	0% 0	2
Q5: Liberty Mutual	0% 0	0% 0	100% 1	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	1
Q5: Safeco	0% 0	0% 0	100% 1	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	1
Q5: State Farm	27.59% 8	3.45% 1	10.34% 3	13.79% 4	10.34% 3	13.79% 4	10.34% 3	10.34% 3	0% 0	29
Q5: Travelers	0% 0	0% 0	100% 1	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	1

Q9 Do you have enough insurance to cover the cost of repairing, replacing or rebuilding your house?

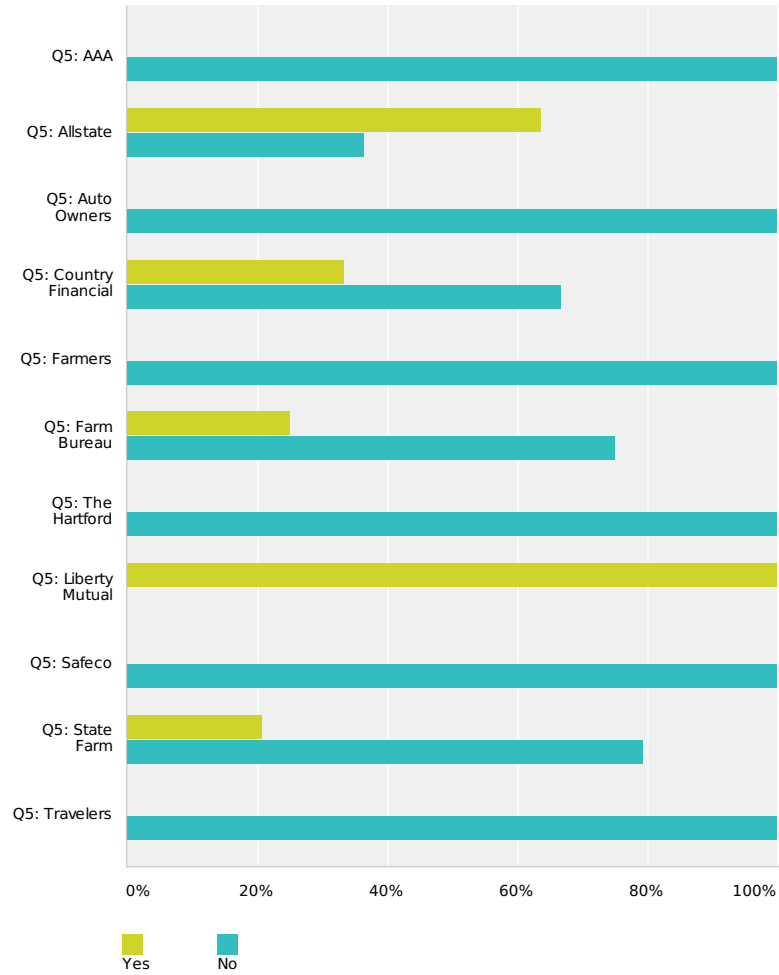
Answered: 62 Skipped: 1



	Yes	No	Total
Q5: AAA	100% 1	0% 0	1
Q5: Allstate	63.64% 7	36.36% 4	11
Q5: Auto Owners	100% 1	0% 0	1
Q5: Country Financial	100% 3	0% 0	3
Q5: Farmers	50% 4	50% 4	8
Q5: Farm Bureau	25% 1	75% 3	4
Q5: The Hartford	100% 2	0% 0	2
Q5: Liberty Mutual	0% 0	100% 1	1
Q5: Safeco	100% 1	0% 0	1
Q5: State Farm	55.17% 16	44.83% 13	29
Q5: Travelers	0% 0	100% 1	1

Q10 Did a mortgage company/lender require you to use insurance funds to pay off or pay down your home loan(s)?

Answered: 62 Skipped: 1



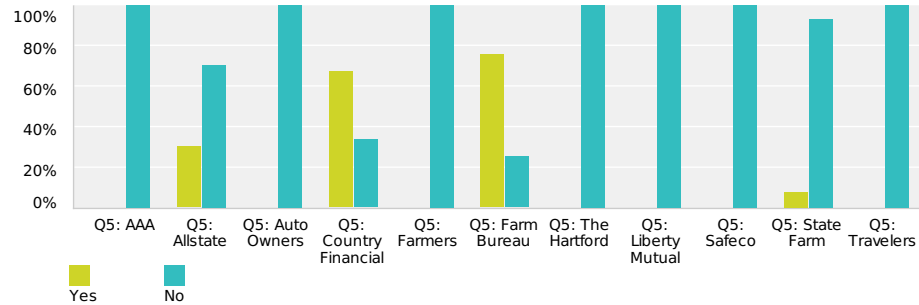
	Yes	No	Total
Q5: AAA	0% 0	100% 1	1
Q5: Allstate	63.64% 7	36.36% 4	11
Q5: Auto Owners	0% 0	100% 1	1
Q5: Country Financial	33.33% 1	66.67% 2	3

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: Farmers	0% 0	100% 8	8
Q5: Farm Bureau	25% 1	75% 3	4
Q5: The Hartford	0% 0	100% 2	2
Q5: Liberty Mutual	100% 1	0% 0	1
Q5: Safeco	0% 0	100% 1	1
Q5: State Farm	20.69% 6	79.31% 23	29
Q5: Travelers	0% 0	100% 1	1

Q11 Are you worried you will run out of Additional (temporary) Living Expense insurance before you can move back in to your home?

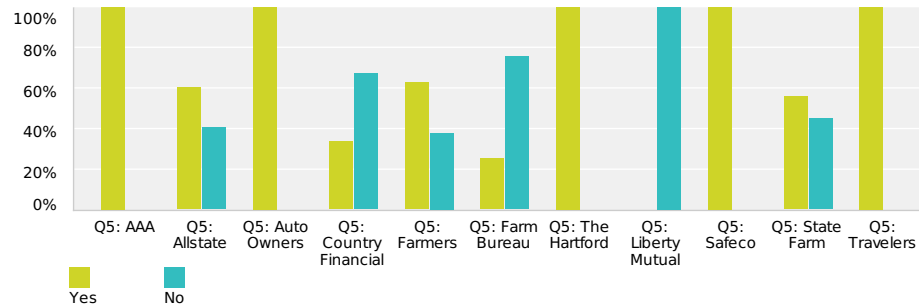
Answered: 59 Skipped: 4



	Yes	No	Total
Q5: AAA	0% 0	100% 1	1
Q5: Allstate	30% 3	70% 7	10
Q5: Auto Owners	0% 0	100% 1	1
Q5: Country Financial	66.67% 2	33.33% 1	3
Q5: Farmers	0% 0	100% 8	8
Q5: Farm Bureau	75% 3	25% 1	4
Q5: The Hartford	0% 0	100% 2	2
Q5: Liberty Mutual	0% 0	100% 1	1
Q5: Safeco	0% 0	100% 1	1
Q5: State Farm	7.41% 2	92.59% 25	27
Q5: Travelers	0% 0	100% 1	1

Q12 Do you have enough insurance on personal property/contents to replace everything that was damaged or lost?

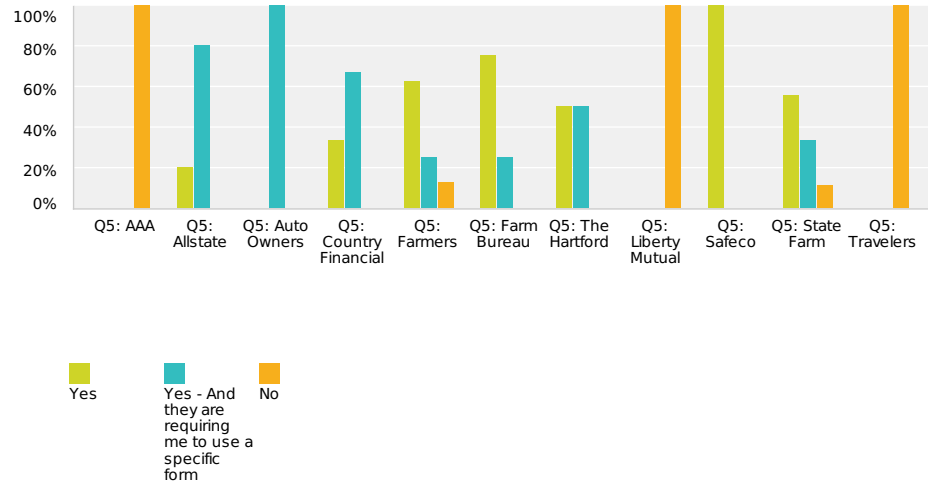
Answered: 59 Skipped: 4



	Yes	No	Total
Q5: AAA	100% 1	0% 0	1
Q5: Allstate	60% 6	40% 4	10
Q5: Auto Owners	100% 1	0% 0	1
Q5: Country Financial	33.33% 1	66.67% 2	3
Q5: Farmers	62.50% 5	37.50% 3	8
Q5: Farm Bureau	25% 1	75% 3	4
Q5: The Hartford	100% 2	0% 0	2
Q5: Liberty Mutual	0% 0	100% 1	1
Q5: Safeco	100% 1	0% 0	1
Q5: State Farm	55.56% 15	44.44% 12	27
Q5: Travelers	100% 1	0% 0	1

Q13 Is your insurance company requiring you to itemize every single item of personal property/contents?

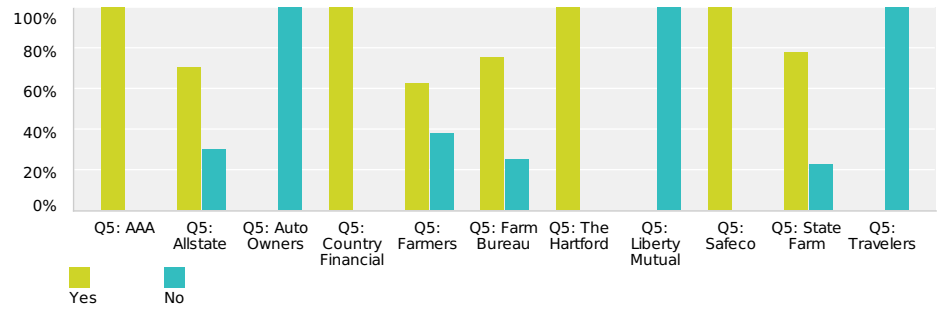
Answered: 59 Skipped: 4



	Yes	Yes - And they are requiring me to use a specific form	No	Total
Q5: AAA	0% 0	0% 0	100% 1	1
Q5: Allstate	20% 2	80% 8	0% 0	10
Q5: Auto Owners	0% 0	100% 1	0% 0	1
Q5: Country Financial	33.33% 1	66.67% 2	0% 0	3
Q5: Farmers	62.50% 5	25% 2	12.50% 1	8
Q5: Farm Bureau	75% 3	25% 1	0% 0	4
Q5: The Hartford	50% 1	50% 1	0% 0	2
Q5: Liberty Mutual	0% 0	0% 0	100% 1	1
Q5: Safeco	100% 1	0% 0	0% 0	1
Q5: State Farm	55.56% 15	33.33% 9	11.11% 3	27
Q5: Travelers	0% 0	0% 0	100% 1	1

Q14 Did your insurance company explain "depreciation" and what you need to do to collect full replacement cost on items they depreciated?

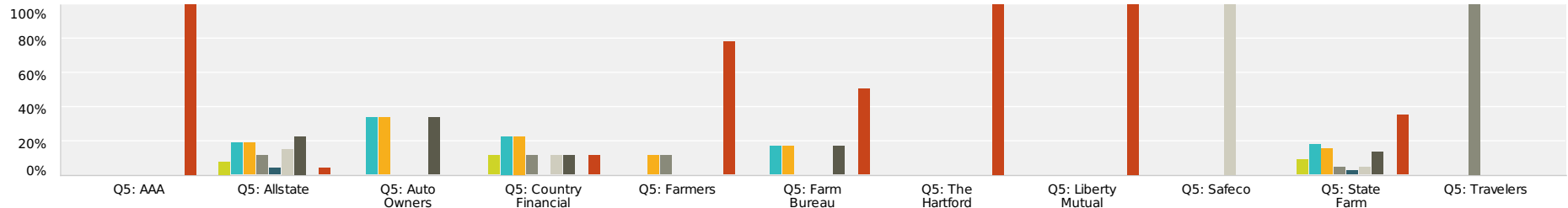
Answered: 59 Skipped: 4



	Yes	No	Total
Q5: AAA	100% 1	0% 0	1
Q5: Allstate	70% 7	30% 3	10
Q5: Auto Owners	0% 0	100% 1	1
Q5: Country Financial	100% 3	0% 0	3
Q5: Farmers	62.50% 5	37.50% 3	8
Q5: Farm Bureau	75% 3	25% 1	4
Q5: The Hartford	100% 2	0% 0	2
Q5: Liberty Mutual	0% 0	100% 1	1
Q5: Safeco	100% 1	0% 0	1
Q5: State Farm	77.78% 21	22.22% 6	27
Q5: Travelers	0% 0	100% 1	1

Q15 Below is a list of insurance problems that some claimants experience, Please check all that apply to you:

Answered: 59 Skipped: 4



- It took a long time to get a current copy of my insurance policy
- Delays in payment of policy benefits
- Delays in answering my questions and/or phone calls and/or emails
- The insurance company/adjuster made a "lowball" settlement offer
- The insurance company/adjuster brought in experts I didn't trust
- The insurance company switched adjusters and we had to keep starting from scratch
- The insurance company/adjuster made me jump through too many hoops and wasted my time
- The insurance company/adjuster forced me to hire their contractor but wouldn't back up
- I did not have any problems with my insurance claim or with the insurance company representatives

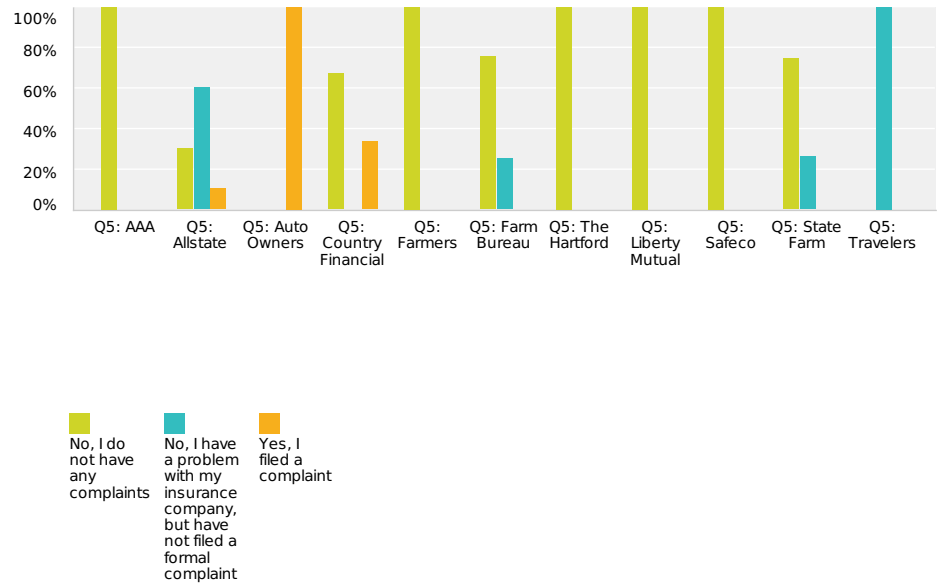
	It took a long time to get a current copy of my insurance policy	Delays in payment of policy benefits	Delays in answering my questions and/or phone calls and/or emails	The insurance company/adjuster made a "lowball" settlement offer	The insurance company/adjuster brought in experts I didn't trust	The insurance company switched adjusters and we had to keep starting from scratch	The insurance company/adjuster made me jump through too many hoops and wasted my time	The insurance company/adjuster forced me to hire their contractor but wouldn't back up his/her work	I did not have any problems with my insurance claim or with the insurance company representatives	Total Respondents
Q5: AAA	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	100% 1	1
Q5: Allstate	7.41% 2	18.52% 5	18.52% 5	11.11% 3	3.70% 1	14.81% 4	22.22% 6	0% 0	3.70% 1	27
Q5: Auto Owners	0% 0	33.33% 1	33.33% 1	0% 0	0% 0	0% 0	33.33% 1	0% 0	0% 0	3
Q5: Country Financial	11.11% 1	22.22% 2	22.22% 2	11.11% 1	0% 0	11.11% 1	11.11% 1	0% 0	11.11% 1	9
Q5: Farmers	0% 0	0% 0	11.11% 1	11.11% 1	0% 0	0% 0	0% 0	0% 0	77.78% 7	9
Q5: Farm Bureau	0% 0	16.67% 1	16.67% 1	0% 0	0% 0	0% 0	16.67% 1	0% 0	50% 3	6

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: The Hartford	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	100% 2	2
Q5: Liberty Mutual	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	100% 1	1
Q5: Safeco	0% 0	0% 0	0% 0	0% 0	0% 0	100% 1	0% 0	0% 0	0% 0	1
Q5: State Farm	8.70% 4	17.39% 8	15.22% 7	4.35% 2	2.17% 1	4.35% 2	13.04% 6	0% 0	34.78% 16	46
Q5: Travelers	0% 0	0% 0	0% 0	100% 1	0% 0	0% 0	0% 0	0% 0	0% 0	1

Q16 Have you filed a complaint (Request for Assistance "RFA") with the Colorado Division of Regulatory Agencies?

Answered: 59 Skipped: 4



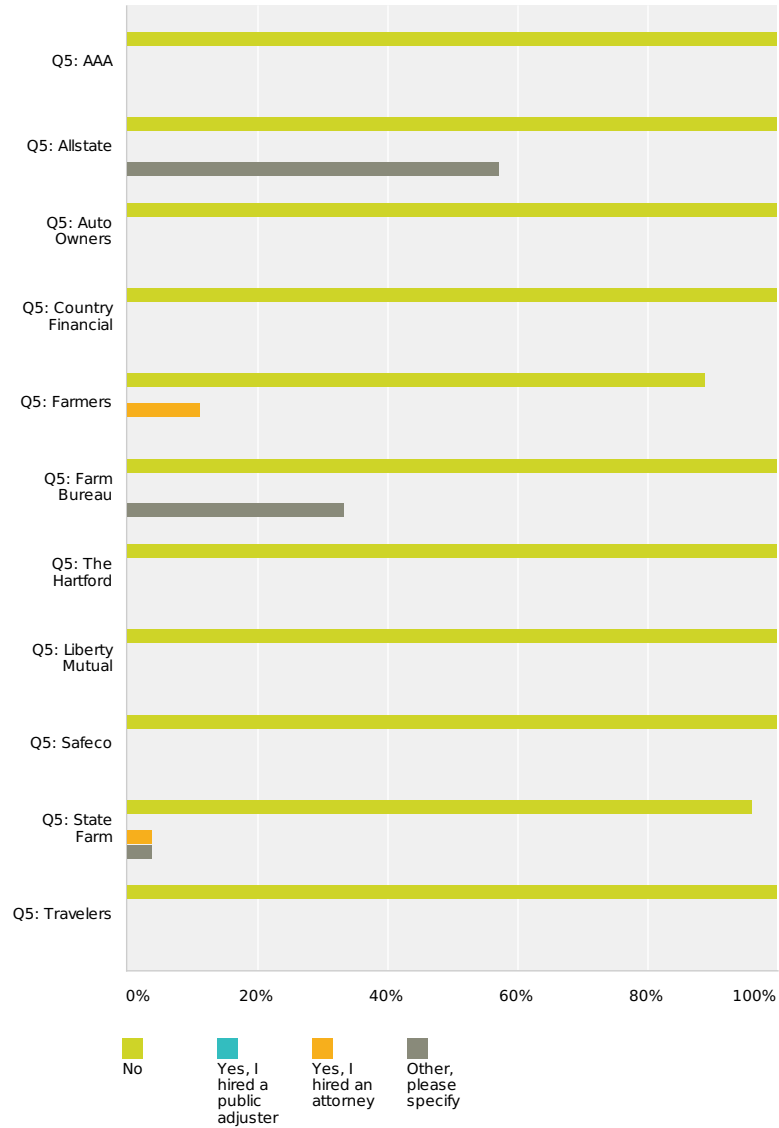
	No, I do not have any complaints	No, I have a problem with my insurance company, but have not filed a formal complaint	Yes, I filed a complaint	Total
Q5: AAA	100% 1	0% 0	0% 0	1
Q5: Allstate	30% 3	60% 6	10% 1	10
Q5: Auto Owners	0% 0	0% 0	100% 1	1
Q5: Country Financial	66.67% 2	0% 0	33.33% 1	3
Q5: Farmers	100% 8	0% 0	0% 0	8
Q5: Farm Bureau	75% 3	25% 1	0% 0	4
Q5: The Hartford	100% 2	0% 0	0% 0	2
Q5: Liberty Mutual	100% 1	0% 0	0% 0	1
Q5: Safeco	100% 1	0% 0	0% 0	1
Q5: State Farm	74.07% 20	25.93% 7	0% 0	27

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: Travelers	0% 0	100% 1	0% 0	1

Q17 Did you hire a public adjuster or lawyer to help you on your insurance claim related to the wildfire?

Answered: 59 Skipped: 4



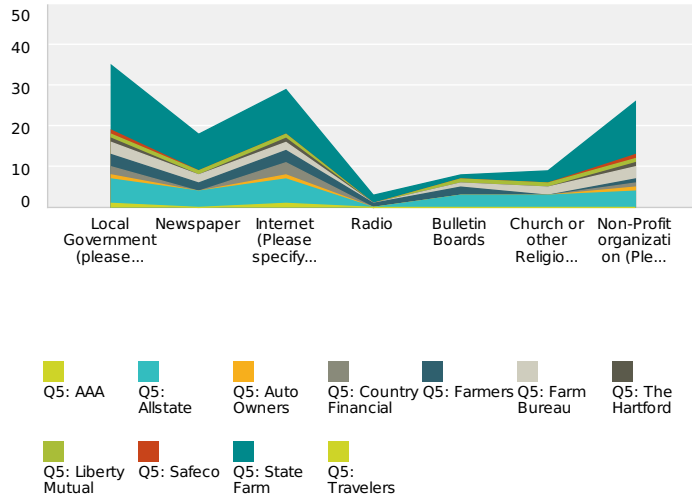
No	Yes, I hired a public adjuster	Yes, I hired an attorney	Total Respondents
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2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: AAA	100%	0%	0%	1
	1	0	0	
Q5: Allstate	100%	0%	0%	7
	7	0	0	
Q5: Auto Owners	100%	0%	0%	1
	1	0	0	
Q5: Country Financial	100%	0%	0%	3
	3	0	0	
Q5: Farmers	88.89%	0%	11.11%	9
	8	0	1	
Q5: Farm Bureau	100%	0%	0%	3
	3	0	0	
Q5: The Hartford	100%	0%	0%	2
	2	0	0	
Q5: Liberty Mutual	100%	0%	0%	1
	1	0	0	
Q5: Safeco	100%	0%	0%	1
	1	0	0	
Q5: State Farm	96.15%	0%	3.85%	26
	25	0	1	
Q5: Travelers	100%	0%	0%	1
	1	0	0	

Q18 What sources of information have you been using to find out about wildfire recovery help resources?

Answered: 57 Skipped: 6



	Local Government (please specify in the box below)	Newspaper	Internet (Please specify websites in the box below)	Radio	Bulletin Boards	Church or other Religious organization	Non-Profit organization (Please specify organizations in the box below)	Total Respondents
Q5: AAA	50% 1	0% 0	50% 1	0% 0	0% 0	0% 0	0% 0	2
Q5: Allstate	23.08% 6	15.38% 4	23.08% 6	0% 0	11.54% 3	11.54% 3	15.38% 4	26
Q5: Auto Owners	33.33% 1	0% 0	33.33% 1	0% 0	0% 0	0% 0	33.33% 1	3
Q5: Country Financial	33.33% 2	0% 0	50% 3	0% 0	0% 0	0% 0	16.67% 1	6
Q5: Farmers	25% 3	16.67% 2	25% 3	8.33% 1	16.67% 2	0% 0	8.33% 1	12
Q5: Farm Bureau	23.08% 3	15.38% 2	15.38% 2	0% 0	7.69% 1	15.38% 2	23.08% 3	13
Q5: The Hartford	33.33% 1	0% 0	33.33% 1	0% 0	0% 0	0% 0	33.33% 1	3
Q5: Liberty Mutual	16.67% 1	16.67% 1	16.67% 1	0% 0	16.67% 1	16.67% 1	16.67% 1	6
Q5: Safeco	50% 1	0% 0	0% 0	0% 0	0% 0	0% 0	50% 1	2
Q5: State Farm	29.09% 16	16.36% 9	20% 11	3.64% 2	1.82% 1	5.45% 3	23.64% 13	55

2012 Colorado Wildfire Recovery Survey 6 Month Survey

Q5: Travelers	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0

Q19 Is there anything else you would like to share?

Answered: 26 Skipped: 37

	Total
Is there anything else you would like to share?	0

Q20 This is a confidential survey and no personal information about you will be revealed without your express consent. You can participate anonymously if you so choose. Any reports that result from this survey will be based on aggregate data. We will not sell or share our mailing lists or the email addresses of people who complete UP surveys or communicate with UP. By completing the form below you will help ensure the validity of our survey and aid us in analyzing the survey data. As a thank you for completing the survey, your email address will be entered into a drawing to win a \$50 VISA giftcard. The winner will be notified via email.

Answered: 52 Skipped: 11

	Name	Permanent Address	Temporary Address	Phone	Email Address	State/Province:	ZIP/Postal Code:	Country:	Email Address:	Phone Number:	Total Respondents
Q5: AAA	33.33% 1	33.33% 1	0% 0	0% 0	33.33% 1	0% 0	0% 0	0% 0	0% 0	0% 0	3
Q5: Allstate	25% 7	21.43% 6	7.14% 2	21.43% 6	25% 7	0% 0	0% 0	0% 0	0% 0	0% 0	28
Q5: Auto Owners	25% 1	25% 1	0% 0	25% 1	25% 1	0% 0	0% 0	0% 0	0% 0	0% 0	4
Q5: Country Financial	25% 3	16.67% 2	16.67% 2	16.67% 2	25% 3	0% 0	0% 0	0% 0	0% 0	0% 0	12
Q5: Farmers	22.22% 6	22.22% 6	11.11% 3	22.22% 6	22.22% 6	0% 0	0% 0	0% 0	0% 0	0% 0	27
Q5: Farm Bureau	18.75% 3	18.75% 3	18.75% 3	18.75% 3	25% 4	0% 0	0% 0	0% 0	0% 0	0% 0	16
Q5: The Hartford	25% 2	12.50% 1	12.50% 1	25% 2	25% 2	0% 0	0% 0	0% 0	0% 0	0% 0	8
Q5: Liberty Mutual	20% 1	20% 1	20% 1	20% 1	20% 1	0% 0	0% 0	0% 0	0% 0	0% 0	5
Q5: Safeco	25% 1	25% 1	0% 0	25% 1	25% 1	0% 0	0% 0	0% 0	0% 0	0% 0	4
Q5: State Farm	22.41% 26	21.55% 25	11.21% 13	22.41% 26	22.41% 26	0% 0	0% 0	0% 0	0% 0	0% 0	116
Q5: Travelers	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0% 0	0