



STEVE POIZNER
Insurance Commissioner

November 5, 2010

Amy Bach
Executive Director
United Policyholders
222 Columbus Ave., #412
San Francisco, CA 94133

Dear Ms. Bach:

On behalf of all the residents affected by the San Bruno/Glenview fire and the Department of Insurance staff, I would like to personally thank you for your participation in the San Bruno Insurance Recovery Forum on October 28, 2010.

The forum provided fire survivors in the community the opportunity to ask questions, receive information and express their concerns on important issues affecting their lives while recovering from this devastating fire.

Once again, thank you for your participation and on-going support.

Very truly yours,

A handwritten signature in blue ink that reads "Steve Poizner".

Steve Poizner
California Insurance Commissioner