

# A United Policyholders Roadmap to Recovery™ Workshop for San Bruno Residents



## *Insurance Claim Questions and Answers*

**Tuesday, February 21, 2012 from 5:00pm-6:30pm**  
San Bruno Resource & Recovery Center, 458 San Mateo Avenue

An informal Q & A session with United Policyholders Executive Director  
Amy Bach, a lawyer and insurance claim expert

Submit your questions in advance to [info@uphelp.org](mailto:info@uphelp.org)  
or call them in to (415) 393-9990

This Roadmap to Recovery™ event is free of charge. Light refreshments  
and food will be provided.

Remember: The UP Claim Help library and “Ask an Expert” are available  
24/7 at [www.uphelp.org](http://www.uphelp.org)

Funding provided by:

SILICON VALLEY | **community**®  
**foundation**  
SERVING SAN MATEO AND SANTA CLARA COUNTIES